

# CORRESPONDENCE DELIVERY SLIP

TO:	DEPT. OR BLSG. FL.	FROM:	DEPT. OR BLSG. FL.
FCC, MASS MEDIA BUREAU		12/12/92	
90 CABLE TV CONTROL			

RECEIVED

DEC 28 1992

FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

92-266

ORIGINAL  
FILE

<input checked="" type="checkbox"/> For your information	<input type="checkbox"/> For your signature	<input type="checkbox"/> Please contact me
<input type="checkbox"/> For your comments	<input type="checkbox"/> As you requested	<input type="checkbox"/> For your approval
<input type="checkbox"/> Please handle	<input type="checkbox"/> Please note and return to me	<input type="checkbox"/> Please note and file

REMARKS:

---



---



---



---



---

## CENCOM CABLE TELEVISION

697 PENNTON AVENUE • P. O. BOX 2128 • LENOIR, NC  
754-2191 • 800-428-8313

Dear Cencom Cable Customer:

The enclosed statement reflects a change in your monthly cable bill due to an adjustment in basic rates.

Effective April 1, 1990, the new monthly rate for basic service will be \$15.95 per month. The expanded basic service rate remains unchanged at \$6.00 per month. This brings the Full Basic Service rate to \$21.95 per month.

Monthly rates for other services such as the wireless remote, additional outlets and optional premium services **remain unchanged**. *\* 2 INCREASE 4/1/90*

This rate adjustment is due to increases in operating costs as well as significant increases in programming costs. **We will continue our commitment to provide responsive, FREE repair service.**

We encourage all customers to consider the value of the Full Basic Service. This service includes such channels as TNT, USA Network, Nickelodeon, Lifetime, The Weather Channel, The Nashville Network, Arts & Entertainment Network, The Discovery Channel, and our newest channel, **American Movie Classics!** AMC is the newest addition to the Full Basic lineup and features great movie classics - uncut, unedited, and without interruption.

Our basic and premium services continue to increase the number of made-for-cable programming choices. The current programming season includes an outstanding selection of original series, exclusive specials, and exciting big events you won't find anywhere else.

We at Cencom look forward to improving and enhancing your cable service in as many ways as possible. Thank you for being a customer of Cencom Cable Television.

Sincerely,

Cencom Cable Television

Sys. 252

# CENCOM CABLE TELEVISION

P.O. BOX 2128 • LENOIR, NC • (704) 754-2191 • 1-800-428-8313

Dear Cencom Cable Customer:

This notice is to inform you of important changes upcoming in your cable television service.

Effective January 1, 1993, the new monthly rate for basic service tier will be reduced to \$15.95. The new monthly rate for Expanded Basic will be \$26.95. Monthly rates for existing services such as the wireless remote and additional outlets will remain unchanged. **The monthly rate for V.I.P. customers will not change.**

Coinciding with these rate adjustments will be certain changes to the channel lineup. More detailed information regarding channel changes will be included in your next billing statement.

This rate adjustment is necessary due to increased business and programming costs—the fees we pay to cable networks—and our ongoing investment in quality customer service. We will continue to provide responsive repair service, as well as lifetime warranties on all equipment furnished in your home.

**After Hours Service And Repair** lines are staffed from 5:30 p.m. to 8:00 a.m. Monday through Friday, and 24-hours a day weekends and holidays. Customers can call 1-800-763-0088 and speak directly to a Cencom representative for assistance.

Effective in January, **SportSouth** will be added to the programming lineup. SportSouth, featuring SEC, ACC, and Southern Conference action, auto racing and live Charlotte Hornets games, begins at 4:30 p.m. Monday through Friday and 10:30 a.m. Saturday and Sunday.

Also, early in 1993, Cencom will be introducing **pay-per-view special events**. As a Cencom customer, you can look forward to viewing such live events as championship boxing, wrestling, and concert specials. We will continue to update you on this exciting project.

As you continue to consider your entertainment and information needs, we urge you to take into account what an excellent value cable television represents. Compare an average monthly cable bill to the entertainment and information choices listed below.

High School Sports Event Tickets & Refreshments for a Family of Four	Monthly Movie Video Rentals Two Tapes per Week	Amusement Park Tickets for a Family of Four
Cellular Telephone Service	Evening at a Comedy Club Tickets & Refreshments	Professional Sports/Live Concert Tickets & Refreshments
Night at the Movies Tickets & Refreshments	Community Theatre Tickets for Two	Bestselling Hardback Book
Purchase of a Videotape Movie	Purchase of a Computer Game Cartridge	Dinner at a Family Restaurant

The fact is, cable television remains an outstanding information and entertainment bargain. From live sports to breaking news, a variety of entertainment and information is available to you and your family for less than 90¢ per day—and all with cable-delivered reception.

Premium services such as **Home Box Office**, **Showtime**, and **The Disney Channel**, continue to be an outstanding in-home entertainment value, as well as a tremendous source for commercial-free blockbuster movies. In addition, these premium services continue to increase the number of made-for-cable programming choices.

We at Cencom look forward to improving and enhancing your cable service in as many ways as possible. Thank you for being a customer of Cencom Cable Television.

No. of Copies rec'd 8  
List A B C D E

Sincerely,

Cencom Cable Television

LEN POOR STATION SELECTIVITY.  
SERVICE CONTINUES MEDIOCRE.

10331/F026

# CENCOM CABLE TELEVISION CALDWELL COUNTY

697 PENNTON AVENUE • P.O. BOX 2128 • LENOIR, NC • (704) 754-2191

Dear Cencom Cable Subscriber:

The enclosed statement reflects a change in your monthly cable bill due to an adjustment in basic rates.

Effective May 1, the new basic service is \$13.95 per month. The expanded basic rate has been **reduced** to \$6.00 per month. This brings our Full Basic service rate to \$19.95 per month. **EXPANDED**

**#1 INCREASE 5/1/89**  
Monthly rates for all other services such as the wireless remote, additional outlets and optional premium services **remain unchanged**.

This moderate rate adjustment is due to increases in operating costs as well as significant increases in programming costs. **We will continue our commitment to provide responsive, FREE repair service.**

A change has also been made with the monthly cable guide. Beginning in May, a new guide will be supplied at **NO CHARGE** to all subscribers with one or more premium movie services. We believe THE CABLE GUIDE is the most comprehensive monthly guide available today. It has been designed to help you get the most from your cable service. In addition to monthly listings and prime-time grids, THE CABLE GUIDE provides viewers with in-depth features, timely celebrity profiles, and selected programming highlights.

We encourage all subscribers to consider the value of the Full Basic service. This service includes over 25 channels, including such channels as Cable News Network, USA Network, Nickelodeon, Lifetime, The Weather Channel, The Nashville Network, The Discovery Channel, and our newest channel, **TNT!** Turner Network Television, **TNT!** is the newest addition to the Full Basic lineup and features great movie classics, original programming and the finest in family entertainment.

Our basic and premium services continue to increase the number of made-for-cable programming. The current programming season includes an outstanding selection of original series, exclusive specials, and exciting big events you won't find anywhere else.

Thank you for your continuing support as we strive to provide you with the best home entertainment.

Sincerely,

Cencom Cable Television

Sys. 252

LENOIR NEWS TOPIC 12/12/92  
LENOIR, N.C.

## Feds watching for cable TV rate hikes

By DIANE DUSTON  
Associated Press Writer

WASHINGTON — Federal regulators say they'll keep a close eye on any big cable TV price increases that occur before a new cable TV rate-regulation law goes into effect.

At its monthly meeting Thursday, the Federal Communications Commission approved several steps in the rule-making process for enforcing the new law and cautioned FCC staff to be on the lookout for abusive rate hikes.

FCC Chairman Alfred Sikes said cable television rate increases before the law is fully implemented "need to be targeted and scrutinized."

The law that put monopoly cable television systems back under federal control was passed over President Bush's veto in October. It requires the FCC to establish a rate formula for "basic" cable service, which includes all local broadcast stations and public and government access cable stations.

It also requires the FCC to set specific service standards and make rules to enable cable com-

petitors to get access to programming now seen on cable.

Public comment must be gathered before the FCC rules will be final.

But in the interim, scattered rate increases by cable companies have occurred.

In a letter Wednesday to the FCC, the senators and House members who led the fight for the new law urged the commission "to pay particular attention to those cable operators who rush through rate increases in anticipation of rate regulation."

"Some cable operators have even asserted that their rate increases are a result of the Cable Act. These assertions are false," said the letter from Sens. Ernest Hollings, D-S.C., Daniel Inouye, D-Hawaii, Slade Gorton, R-Wash., John Danforth, R-Mo., and Reps. Edward Markey, D-Mass., and John Dingell, D-Mich.

"Nothing in the act requires rate increases. To the contrary, the act gives the FCC and local governments new authority to regulate rates."

FCC members cautioned their staff to pay special attention to provisions for rollbacks and re-